# **Definition of Terms**

Term	Definition
SOW	Statement of Work; a contracted agreement of work to be performed by Contractor for Client.
MVP	Minimum Viable Product; a working baseline deliverable intended to provide necesary functionality to be performant of the requirements outlined within the SOW, also carrying the possibility to inspire future work or enhancement of the current work in later SOWs.
Topline	The top KPIs being monitored by Client in Looker dashboards. These KPIs consist of Net Sales, Total Orders,
Metrics	AOV, New Customer acquisition and CPA performance.

# Scope of MVP

The overall scope of this MVP was to provide visibility into the company's topline metrics over different snapshots of time and at different levels of detail to drive actionable decisions. Moreover, this MVP aimed at providing a New Product Launch template dashboard to allow visibility into new product performance upon launch until maturity. Finally, Contractor agreed to provide a rendering of the Finance Cohort Exports within Looker. The dashboards that housed most of these deliverables are within the Company Report and the New Product Launch dashboards. The Company Report dashboard is a multi-tabbed dashboard designed to give visibility in inceasing detail into the topline metrics.

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- 7. [View Files](#View Files)

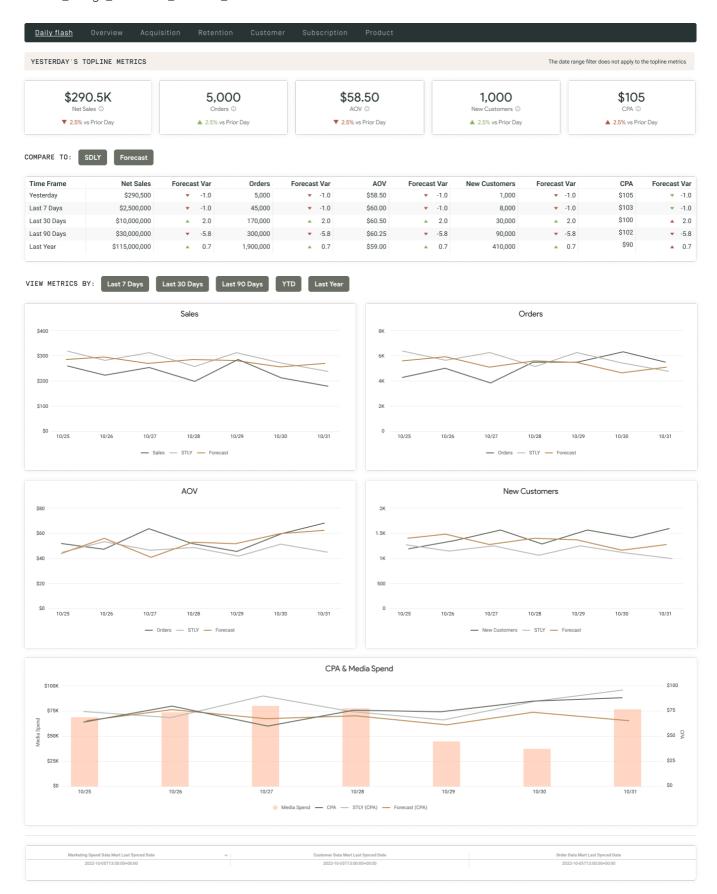
# Plan for this SOW

During this SOW, Contractor agreed to deliver the two beginning tabs of the Company Report dashboard (Daily Flash & Overview), the New Product Launch dashboard and the Finance Cohort Export. Below are the wireframes for the dashboards, as well as the previous embodiment of the Finance Cohort Export:

# **High Fidelity Designs**

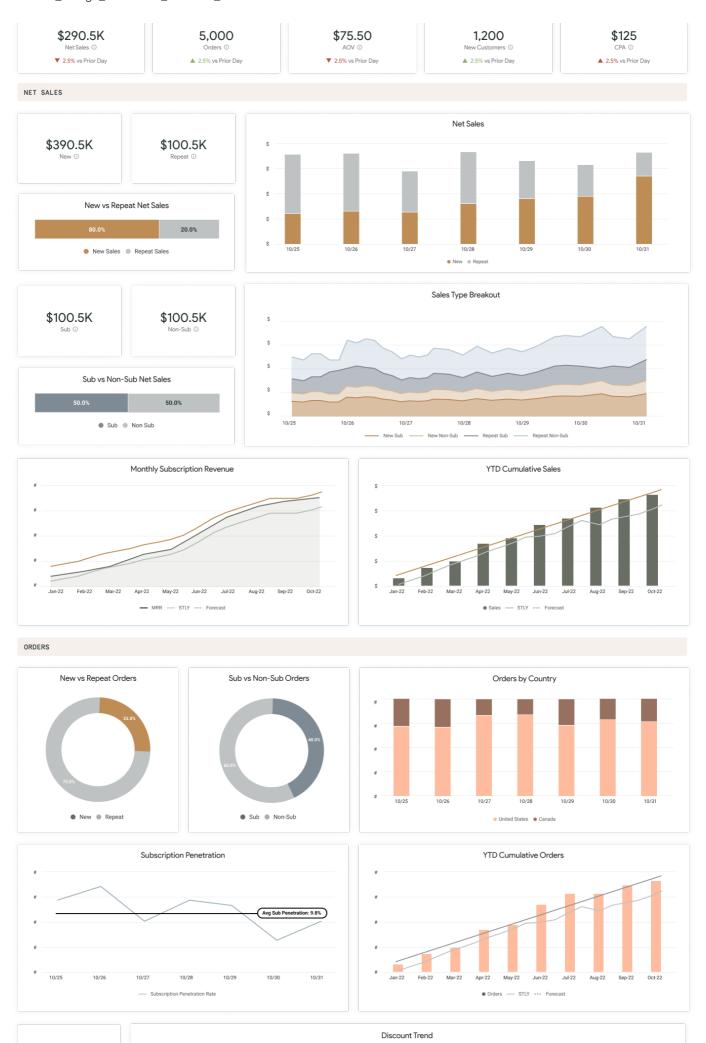
Return to TOC

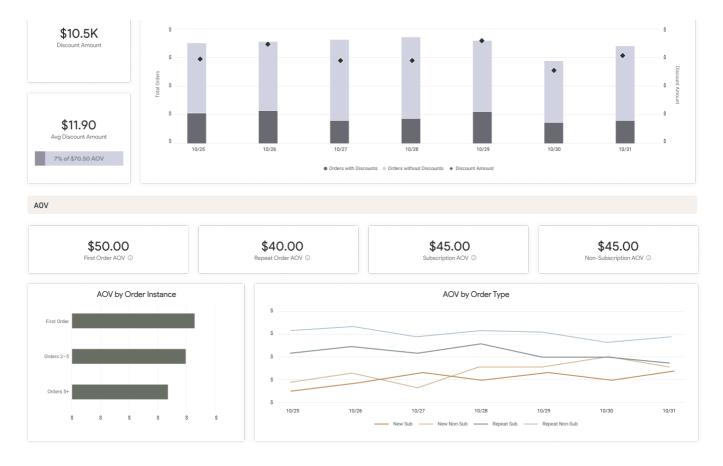
Daily Flash Tab High Fidelity Design



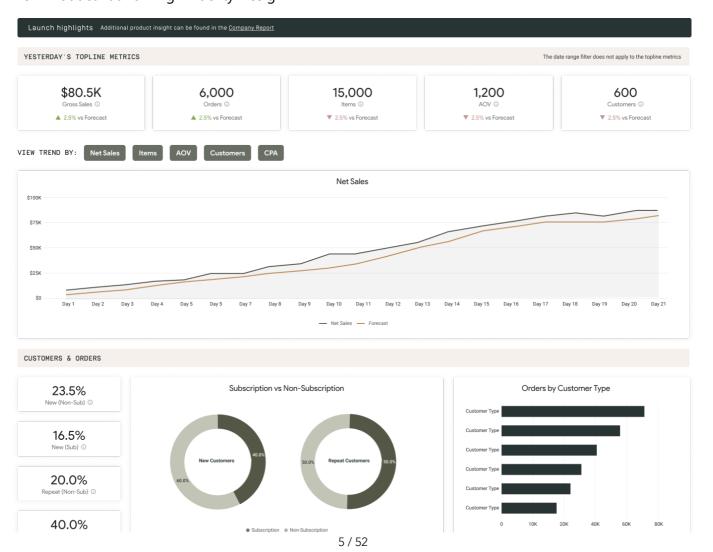
# Overview Tab High Fidelity Design

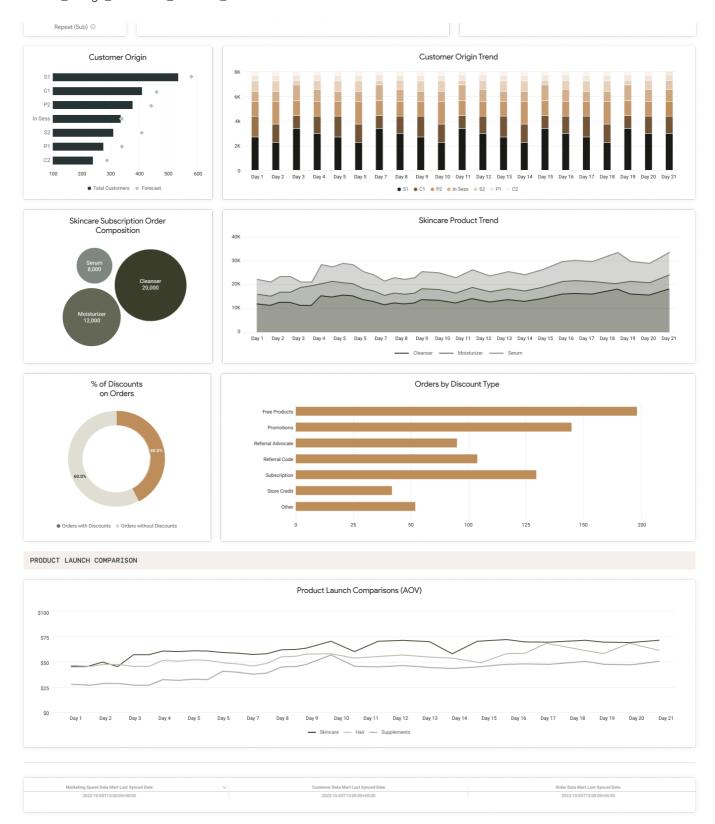
Daily flash	<u>Overview</u>	Acquisition	Retention	Customer	Subscription	Product
YESTERDAY'S	TOPLINE MET	RICS				The date range filter does not apply to the topline metrics





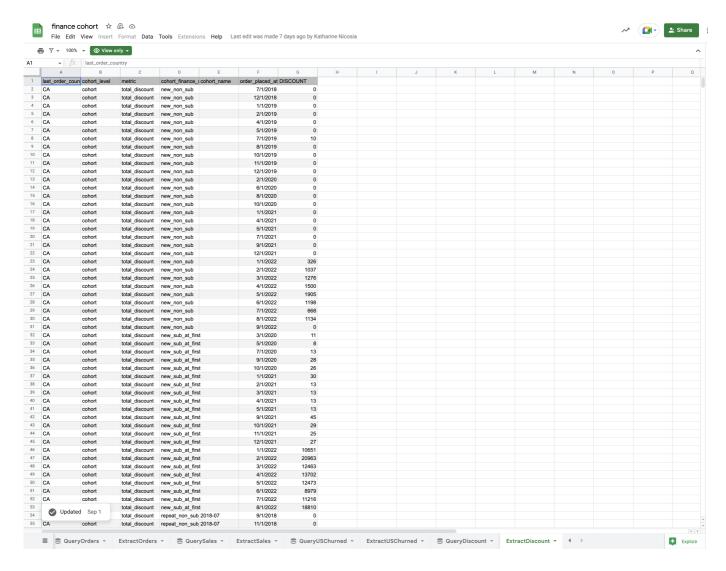
# New Product Launch High Fidelity Design





# Finance Cohort Export Original Report

The Finance Cohort Export was originally a multi-tabbed Connected Sheet in Google Sheets. This was refactored and hosted in Looker. Below is a snapshot of the original Connected Sheet:



# Overview of Dashboards and Components

The goal of this section is to provide a high-level overview of each dashboard created during SOW#1, providing insight into functionality and origins of each Look.

During this SOW, Contractor agreed to deliver the two beginning tabs of the Company Report dashboard (Daily Flash & Overview), the New Product Launch dashboard and the Finance Cohort Export. Below will be a high-level, technical introduction to each deliverable:

# Daily Flash

# Return to TOC

The Daily Flash tab of the Company Report is intended to give high-level insight into how Client is performing across its topline metrics. Contents include 'Yesterday's Topline Metrics' and multiple visuals on Net Sales, Orders, AOV, New Customers, CPA, and Media Spend per the date range bucket (last 7/30/90 days, or ytd), shipping country and hair type.

## **Filters**

Below are the current filters employed:

Filter Scope

Filter	Scope
Trend Line Date Range	Affects all trendline tiles; thus, it does not affect the five topline metric tiles, KPI Performance over Time or Last Synced Dates.
Shipping Country	Affects all tiles except Last Synced Dates.

# **Explores and Tiles**

Below are the involved explores in each Look within the dashboard:

Explore	Tiles
	Tile #1 Net Sales - [Single Value]
	Tile #2 Customers - [Single Value]
	Tile #3 Orders - [Single Value]
andan.	Tile #4 AOV - [Single Value]
order	Tile #5 Sales - [looker_line]
	Tile #6 Orders - [looker_line]
	Tile #7 New Customers - [looker_line]
	Tile #8 AOV (2) - [looker_line]
mankating spand and andons	Tile #1 CPA & Media Spend - [looker_column]
marketing_spend_and_orders	Tile #2 CPA Change - [Single Value]
drv_pdt_daily_flash	Tile #1 KPI Performance over Time - [looker_grid]
last_synced	Tile #1 Last Synced Dates - [looker_grid]

# **Dashboard Components**

# **Sub-Navigation Pane**

At the top of the dashboard, one finds a sub-navigation panel to navigate across the different tabs within the Company Report:

<u>Daily flash</u> (	Overview	
YESTERDAY'S TO	PLINE METRICS	The date range filter does not apply to the topline metrics

This tile consists of the following HTML code:

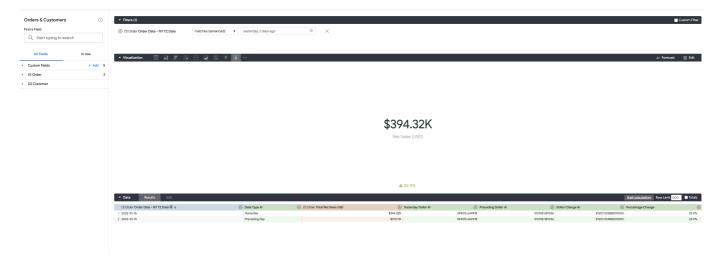
Directly below the sub-navigation tile, one finds the five topline metric single-value visualizations:

The tile renders custom assets housed within the Client LOOKER STATIC ASSETS shared Google Drive hosted by Client, as well as makes an HTML clarification of the limits of the date range filter.

# **Topline Metrics Snapshot**



These topline metrics are aggregates of yesterday's performance; the comparisons directly below them compare to aggregates from the preceding day. Below exposes the filters and table calculations involved in generating these aggregates and comparisons:



#### **KPI Performance over Time Crosstab**

Below the topline metrics holds the KPI performance over time crosstab. See screenshot below:



This crosstab addresses KPI performance in across different time bins (yesterday, last 7 days, last 30 days and last 365 days). Additionally, the delta between each KPI is calculated against the same KPI's performance in the preceding year. The following were the challenges face in the development of this rollup report:

- Binary limitations in case when statements when binning data
- · Calculating deltas to compare against same day of the week in the preceding year instead of same date last year
- Performance speed

These challenges were cared for by creating separate dimensions for each time bin for each dimension/measure for the calculation of each field within the Look. Below is a table of each dimension/measure with its corresponding value to the Look:

Field	View	Description
yesterday last_7_days last_30_days last_365_days	order & marketing_spend	yesno dimensions flagging if a date is within the respective time range. These are utilized in fields described later below.
yesterday_prior_year last_7_days_prior_year last_30_days_prior_year last_365_days_prior_year	order& marketing_spend	yesno dimensions used to perform similar tasks to above, except for the same day last year. These are utilized in fields below to calculate the deltas.
<pre>order_pubkey_yesterday order_pubkey_last_7_days order_pubkey_last_30_days order_pubkey_last_365_days</pre>	order	These dimensions care for the count distinct data issue caused by the binary classification employed by a simple case when solution; a simple running total will not suffice. Thus, creating separate dimensions for each time bin, with case when statements within these dimensions to isolate orders within a given time frame, preserved order pubkeys to accurately perform a count distinct in a later measure.
<pre>customer_pubkey_yesterday customer_pubkey_last_7_days customer_pubkey_last_30_days customer_pubkey_last_365_days</pre>	order	These dimensions perform the same functions as above. They dedicate separate fields for different time bins to accurately care for distinct aggregations upon customer pubkey.
<pre>order_date_yesterday order_date_last_7_days order_date_last_30_days order_date_last_365_days</pre>	order	These dimensions isolate dates within the specified time bin. Within the dimension holds a case when statement, returning the order date if within the respective date range, and null if not.
<pre>order_date_yesterday_prior_year order_date_last_7_days_prior_year order_date_last_30_days_prior_year order_date_last_365_days_prior_year</pre>	order	Similar to above, these dimensions isolate dates within the specified time bin. Within the dimension holds a case when statement, returning the order date if within the respective date range, and null if not.
daily_flash_times	order	Returns 'Yesterday', 'Last 7 Days', 'Last 30 Days' or 'Last 365 Days' strings if the order date bins above fall within the respective time bins.

Field	View	Description
flash_rank	order	A simple case when statement that convertes daily_flash_times to integers to support chronological sort (since daily_flash_times is a string and would therefore sort incorrectly).
total_number_orders_daily_flash	order	count_distinct measure with a case when statement in the sql parameter. In this case when statement, it evaluates which bin type daily_flash_times is returning, then pulling the corresponding order_pubkey dimension to perform a count distinct. Thus, if daily_flash_times = 'Last 30 Days' then order_pubkey_last_30_days is returned.
total_number_orders_yesterday_py total_number_orders_last_7_days_py total_number_orders_last_30_days_py total_number_orders_last_365_days_py	order	count_distinct measures that calculate the prior year values of total orders. These had to be separated into separate measures because the primary dates were already assumed in the daily_flash_times; creating a daily_flash_times_prior_year would double the crosstab size and not allow side-by-side comparison. Thus, separate, filtered measures were created, later being aggregated via a table calculation in the final Look.
distinct_new_customer_count_daily_flash	order	Same logic for total_number_orders_daily_flash, different pubkey returns (customer_pubkey return instead of order_pubkey).
<pre>distinct_new_customer_count_yesterday_py distinct_new_customer_count_last_7_days_py distinct_new_customer_count_last_30_days_py distinct_new_customer_count_last_365_days_py</pre>	order	Same logic for total_number_orders_[time_bin]_py measures above, except calculating the total number of new distinct customers instead of distinct order counts.
total_net_sales_USD_running_total	order	A simple running total upon total_net_sales_USD. This cares for the binary classification issue originally grappled with the daily_flash_times.

Field	View	Description
total_net_sales_USD_yesterday_py total_net_sales_USD_last_7_days_py total_net_sales_USD_last_30_days_py total_net_sales_USD_last_365_days_py	order	sum_distinct measures that calculate the prior year values of total net sales. These had to be separated into separate measures because the primary dates were already assumed in the daily_flash_times; creating a daily_flash_times_prior_year would double the crosstab size and not allow side-by-side comparison. Thus, separate, filtered measures were created, later being aggregated via a table calculation in the final Look.
total_media_spend_running_total	marketing_spend	A simple running total upon total_media_spend. This cares for the binary classification issue originally grappled with the daily_flash_times.
total_media_spend_yesterday_py total_media_spend_last_7_days_py total_media_spend_last_30_days_py total_media_spend_last_365_days_py	marketing_spend	year values of total marketing spend. These had to be separated into separate measures because the primary dates were already assumed in the daily_flash_times; creating a daily_flash_times_prior_year would double the crosstab size and not allow side-by-side comparison. Thus, separate, filtered measures were created, later being aggregated via a table calculation in the final Look.
<pre>cpa_yesterday_py cpa_last_7_days_py cpa_last_30_days_py cpa_last_365_days_py</pre>	marketing_spend	Measures that calculate the prior year values of CPA. These had to be separated into separate measures because the primary dates were already assumed in the daily_flash_times; creating a daily_flash_times_prior_year would double the crosstab size and not allow side-by-side comparison. Thus, separate, filtered measures were created, later being aggregated via a table calculation in the final Look.

While these dimensions were validated and finalized, they were employed within the crosstab, along with some table calculations to calculate the deltas. However, performance issues were encountered that made the Look run upwards towards 10 minutes. To care for this, we created a PDT (drv\_pdt\_daily\_flash) that is managed by the datagroup\_orders datagroup, which has a max cache age of 24 hours and a sql\_trigger of

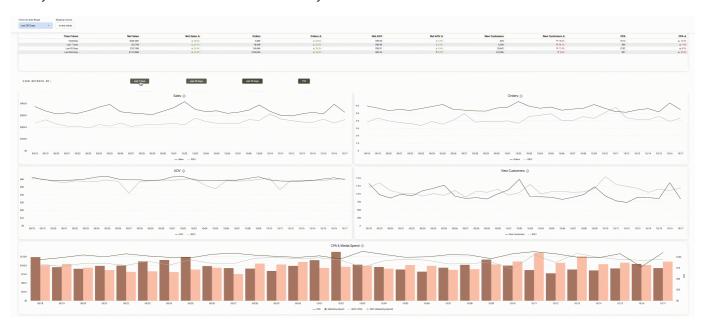
```
SELECT max(order_pubkey) FROM
`Clienthair.Client_bi_datamart_growth_customer_ltv_customer_order.order
```

with an interval\_trigger of 12 hours.

After the PDT, the crosstab was refactored to point towards drv\_pdt\_daily\_flash, and it is significantly more performant.

# **Topline Metric Trendlines**

Below the KPI crosstab is the trend lines for the five topline metrics over time. The default filter for these is to show the last 30 days, and one may toggle between alternate views to view the trends by the last 7 days, the last 30 days, the last 90 days or YTD. Below is a demo of the UX functionality:



In order to allow for dynamic date range renderings in comparison with the prior year, a number of custom dimensions and measures had to be employed. Below is a list of all the involved fields, as well as descriptions of their utility:

Field	View	Description
select_timeframe	order	A parameter with values of 'Last 7 Days', 'Last 30 Days', 'Last 90 Days' and 'YTD'. This parameter is manipulated when buttons are clicked on the dashboard to change the date range and date formatting.
current_vs_previous_period	order	A dynamic dimension that allows for comparison between current year and last year. This dimension employs a warpper of liquid logic around a case when statement, and it is heavily dependent on the value of select_timeframe.
selected_dynamic_day_of	order	A dynamic dimension used to change the date formatting depending upon the value for select_timeframe.
selected_dynamic_day_of_sort	order	A dynamic dimension used to determine sort order based upon select_timeframe to enforce chronological sorting. This could be an opportunity for simplification.
selected_dynamic_duration	order	Returns the week index or month number based on the selection of select_timeframe; this could be an opportunity for deprecation.

# Overview

#### Return to TOC

The Overview tab is intended to provide a level more detail than the Daily Flash tab. The date filter affects all trend lines similar to the dynamic trend line date filter in the Daily Flash tab. This dashboard displays Yesterday's Topline Metrics and multiple visuals on Net Sales, Orders, and AOV per the date range bucket (last 7/30/90 days, or ytd), shipping country and hair type.

The looks mainly employs simple aggregations that Client pre-supplied on view/data mart creation. However, each Look (besides the topline metrics) uses the <a href="mailto:current\_vs\_previous\_period">current\_vs\_previous\_period</a> dimensions to filter by date. Some Looks incorporate prior year comparison; others do not. The ones that do not compare the metrics to prior year have "Previous" filtered out. is in the use of the Sales Type Breakout & Monthly Subscription Revenue area charts, as well as the Cumulative Sales column/line combination chart.

# **Filters**

Below are the current filters employed:

Filter	Scope
Date Range	This filter applies to all tiles except the five 'Yesterday's Topline Metrics' tiles and the Last Synced Dates tile.
Shipping Country	Applies to all tiles except the Last Synced Dates tile.
Hair Type	Applies to all tiles except the Last Synced Dates tile.

# **Explores and Tiles**

Below are the involved explores in each Look within the dashboard:

Explore	Tiles

Explore	Tiles
	Tile #1 Net Sales - [Single Value]
	Tile #2 Customers - [Single Value]
	Tile #3 Orders - [Single Value]
	Tile #4 AOV - [Single Value]
	Tile #5 Net Sales (2) - [looker_column]
	Tile #6 Sales Type Breakout - [looker_area]
	Tile #7 New vs Repeat Net Sales - [looker_bar]
	Tile #8 Sub vs Non-Sub Net Sales - [looker_bar]
	Tile #9 Orders by Country - [looker_column]
	Tile #10 New vs Repeat - [looker_donut_multiples]
	Tile #11 Sub vs Non-Sub - [looker_donut_multiples]
	Tile #12 Total Discount Amount - [single_value]
order	Tile #13 Average Discount Value - [single_value]
order	Tile #14 Discount Trend - [looker_column]
	Tile #15 AOV by Order Type - [looker_line]
	Tile #16 Sub Sales - [single_value]
	Tile #17 First Order AOV (Copy 2) - [single_value]
	Tile #18 First Order AOV - [single_value]
	Tile #19 First Order AOV (Copy) - [single_value]
	Tile #20 First Order AOV (Copy 3) - [single_value]
	Tile #22 Cumulative Orders - [looker_column]
	Tile #24 Cumulative Sales - [looker_line]
	Tile #25 New Sales - [single_value]
	Tile #26 Repeat Sales - [single_value]
	Tile #27 Non-Sub Sales - [single_value
	Tile #28 AOV by Order Instance - [looker_bar]
marketing_spend_and_orders	Tile #1 CPA Change - [Single Value]
last_synced	Tile #1 Last Synced Dates - [looker_grid]

# **Sub-Navigation Pane**

The Sub-Navigation pane is similar to the Daily Flash tab, with the exception being that the "Overview" is underlined to signal selection as opposed to "Daily Flash". The rendering and HTML are below:

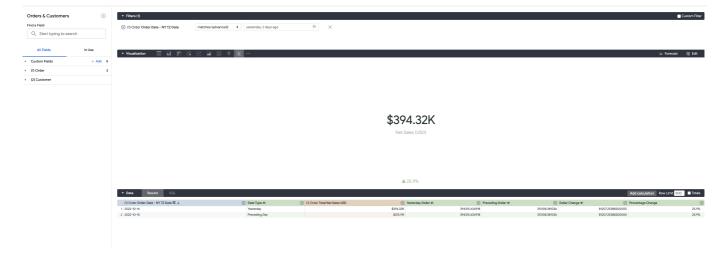
# Daily flash Overview YESTERDAY'S TOPLINE METRICS The date range filter does not apply to the topline metrics

# **Topline Metrics Snapshot**

Directly below the sub-navigation tile, one finds the five topline metric single-value visualizations:



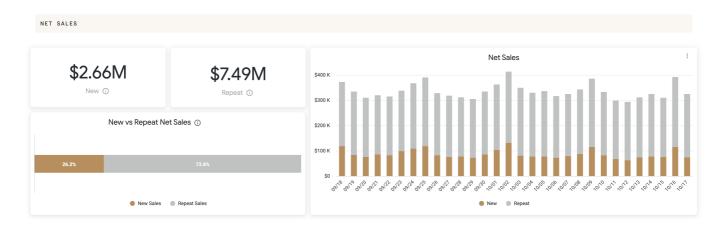
These topline metrics are aggregates of yesterday's performance; the comparisons directly below them compare to aggregates from the preceding day. Below exposes the filters and table calculations involved in generating these aggregates and comparisons:



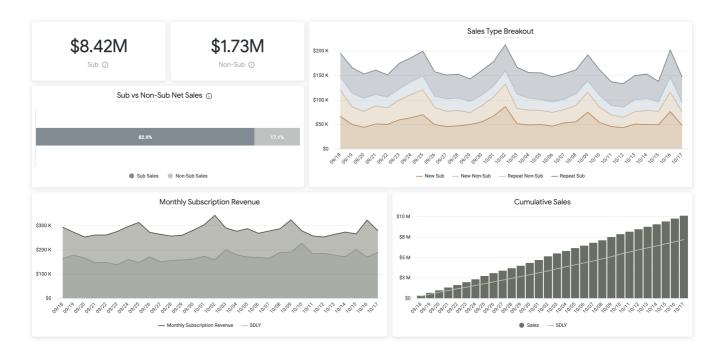
# **Net Sales Section**

This section comprises of two perspectives of net sales data: new vs repeat & subscription vs non-subscription. The following is a snapshot and description of the new vs repeat section:

#### New vs Repeat



#### **Subscription vs Non-Subscription**



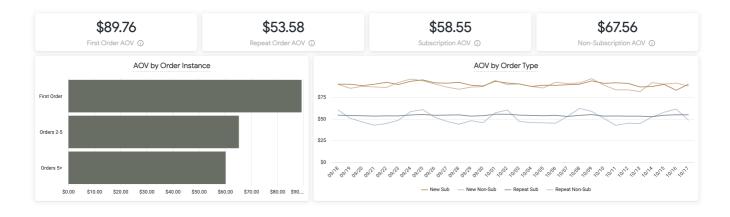
#### **Orders**

The Orders section addresses order driven metrics. It provides insight into number and types of orders, along with discount data. Below is a snapshot of the section:



# AOV

The AOV section provides insight into various AOV contexts: first order, repeat order, subscription, non-subscription, as well as AOV by order tier.Below is a snapshot of the section:



# **New Product Launch**

#### Return to TOC

The New Product Launch Dashboard provides a "Days Since Launch" perspective on the selected new product. The Days since launch parameter provides 30/60/90/1 yr/ and unlimited options for selection. Components required to support this parameter are detailed at the end of this section.

The looks mainly employs simple aggregations that Client pre-supplied on view/data mart creation. However, each Look (besides the topline metrics) uses the current\_vs\_previous\_period dimensions to filter by date. Some Looks incorporate prior year comparison; others do not. The ones that do not compare the metrics to prior year have "Previous" filtered out. is in the use of the Sales Type Breakout & Monthly Subscription Revenue area charts, as well as the Cumulative Sales column/line combination chart.

# **Days Since Launch Components**

In order to support the requirement for a variety of 'days since launch' options and correspondingly adjust the 'tick density' on the x-axis of the impacted trend charts, number of dimension were created to complement the 'select days since launch parameter. These fields are described in the table below, with hyperlinks on the fields to LookML snippets detailing their construction:

Field	View Description		
launch_date	drv_launch_date_by_product	A dimension group based on min(order_date) by product_name used to calculate launch duration.	
launch	order_items	A duration dimension group surfacing number of days since launch based on launch_date as start and order_date as duration end.	
select_days_since_launch	order_items	The parameter for providing options for 30,60,90, 1 yr, and 'no limit' time frame options for days since launch	
selected_dynamic_launch_days_label	order_items	A dynamic dimension used to aggregate tick density from daily to 7 or 30 day increments based on the selected parameter value.	

Field	View	Description		
selected_dynamic_launch_days_duration	order_items	This dimension is used to translate the sring parameter value to a number for the custom filter below. Values returned are 31,61,91, 366, or 9999.		
[custom filter](#custom filter)	NA - specific tiles	A custom filter was applied on the impacted tiles = to translate the parameter to the requisite filter.		

# **Filters**

Below are the current filters employed:

Filter	Scope
	All Trend Tiles:
	Sales Trend (with measure substitution for Items, AOV, and Customers)
	Customer Origin Trend
Days Since Launch	Product Trend - Gross Sales
	% Discount on Orders
	Orders by Discount Type
	Prod Launch Comparisons (AOV)
Shipping Country	All tiles except Last Synced Dates tile.
Hair Type	All tiles except Last Synced Dates tile.
Measure Selector	Sales Trend tile
New Products	All tiles except Last Synced Dates tile.

# **Explores and Tiles**

Below are the involved explores in each Look within the dashboard:

Explore	Tiles

Explore	Tiles
	Tile #1 Gross Sales - [Single Value]
	Tile #2 Orders - [Single Value]
	Tile #3 Items - [Single Value]
	Tile #4 AOV - [Single Value]
	Tile #5 New Customers - [Single Value]
	Tile #6 Sales Trend - [looker_line]
	Tile #7 New(Non-Sub) - [Single Value]
andan itams	Tile #8 New(Sub) - [Single Value]
order_items	Tile #9 Repeat(Non-Sub) - [Single Value]
	Tile #10 Repeat(Sub) - [Single Value]
	Tile #11 Subscription vs Non-Subscription - [Donut Multiples]
	Tile #12 Customer Origin - [looker_bar]
	Tile #13 Customer Origin Trend - [looker_column_stacked]
	Tile #14 Subscription Order Composition - [Packed Bubble]
	Tile #15 Product Trend (Gross Sales) - [looker_line]
	Tile #16 Product Launch Comparison Trend - [looker_line]
	Tile #1 Orders by Customer Type - [looker_bar]
order	Tile #2 % of Discount on Orders - [Donut Multiples]
	Tile #3 Orders by Discount Type - [looker_bar]
	Tile #1 Customer Origin - [looker_bar]
customer	Tile #2 Customer Origin Trend - [looker_column_stacked]
cohort_finance_name	Tile #1 Orders by Customer Type - [looker_bar]
last_synced	Tile #1 Last Synced Dates - [looker_grid]

#### **Sub-Navigation Pane**

The Sub-Navigation pane provides a hyperlink to the Company Report.

# Launch highlights Additional product insight can be found in the <u>Company Report</u>

YESTERDAY'S TOPLINE METRICS

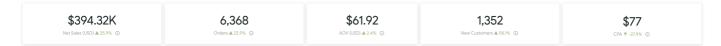
The date range filter does not apply to the topline metrics

This tile consists of the following html code:

export=view&id=1S2bX8XNdhgHorgUOHfYMWfgVKHu12AX5" height=20px/>
<span style="float:right;"> &nbsp;&nbsp;&nbsp;The date range filter does not apply to
the topline metrics </span> </div>

# **Topline Metrics Snapshot**

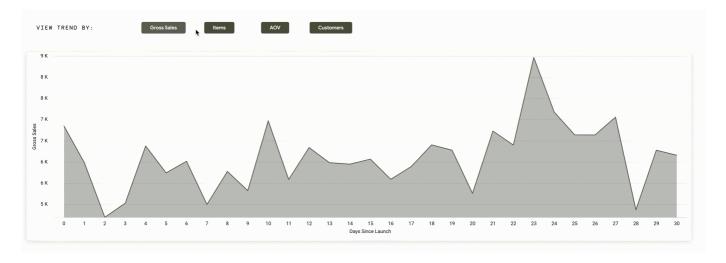
Directly below the sub-navigation tile, one finds the five topline metric single-value visualizations:



These topline metrics are aggregates of yesterday's performance.

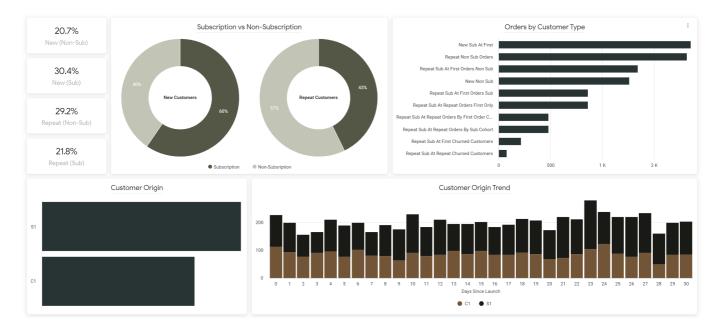
# **View Trend By:**

This section provides the option to select a trend view of one of four measures determined by the button selector. The timespan is controlled by the days since launch parameter selected in the filter section. The x-axis tick density is dynamic, changing from daily, 7-day, and 30-day increments based on the selected timespan. The following is a snapshot of this section with Gross Sales selected:

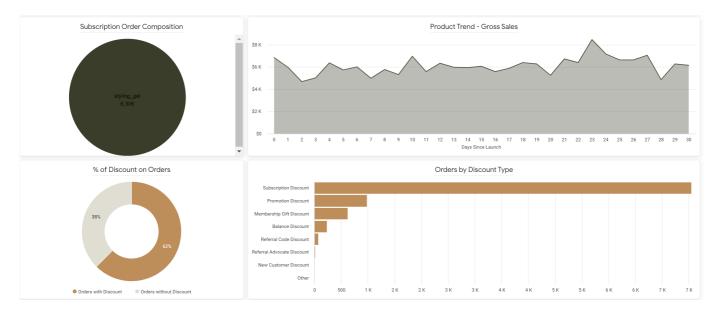


#### **Customers & Orders**

This section provides visualizations on New Subscribers vs New Non-Subscribers, a Subscription vs Non-Subscription breakout of new vs repeat customers, a visualization of order counts by customer type

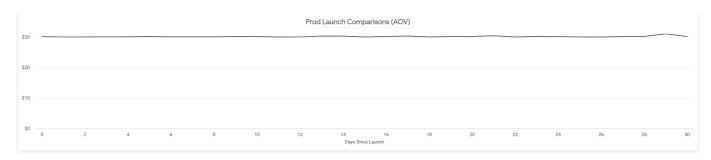


#### Customer orders second section



# **Product Launch Comparison**

This section is to provide a product component comparison by AOV across the selected days since launch timespan:



# **Finance Cohort Looks**

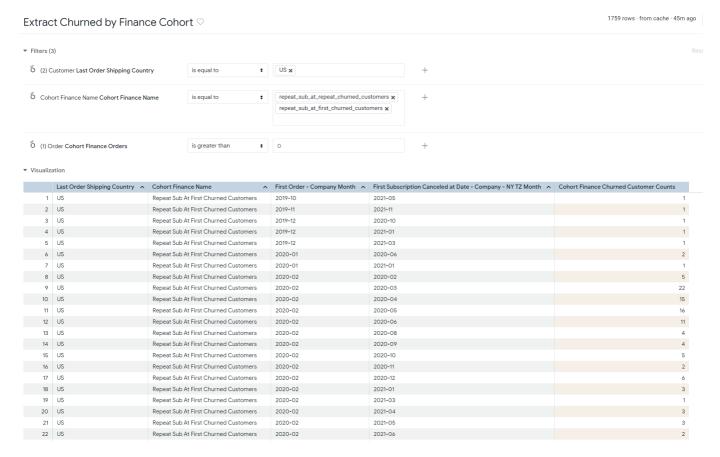
# Return to TOC

Five Looks were produced to support the 'Finance Cohort Name' reporting requirement. The Looks themselves are straightforward, though some have large result sets that will require elevated user permissions for large record set downloads.

Three views were required to support these looks and are detailed in the view section of this document. Listed here for convenience/context.

View	Description	
cohort_finance_name	This view is used to generate a list of 16 [cohort_finance_names](#Cohort Finance Name) as identified in the requirements from Finance. Corresponding filtered measures are mapped to these names via case statements in the order_cohort_extension and orer_items_cohort_extension views.	
order_cohort_extension	This view extends the order view, adding cohort_finance_name from the required join to the cohort_finance_names view. This is required to accomplish the cohort_name mapping to the appropriate measure. Example of this mapping [here.](#Cohort Finance Units)The net sales and discount measures are redefined in this view, as sum_distinct is required as measure type due to the required cross join to cohort_finance_name.	
order_items_cohort_extension	This view extends the order_items view, adding cohort_finance_name from the required join to the cohort_finance_names view required to accomplish the cohort_name mapping at product level to the appropriate measure. Measure duplication was not required for this view in that the measures are limited to type count_distinct.	

# Screen grabs of the five Looks are provided below:



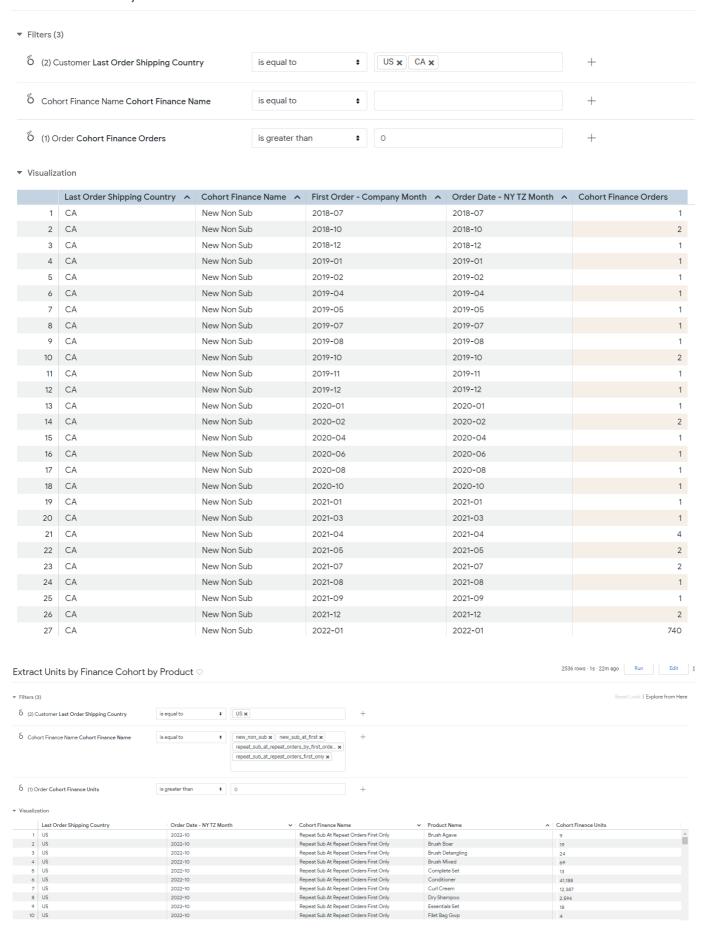
# Extract Discounts by Finance Cohort $\bigcirc$



# ▼ Visualization

	Last Order Shipping Country	Cohort Finance Name	First Order - Company Month	Order Date - NY TZ Month	Cohort Finance Discounts
1	US	Repeat Sub At Repeat Orders First Only	2020-02	2022-08	\$1,551
2	US	Repeat Sub At Repeat Orders First Only	2021-05	2022-05	\$38,075
3	US	Repeat Sub At Repeat Orders First Only	2020-11	2021-10	\$22,925
4	US	Repeat Sub At Repeat Orders First Only	2021-12	2022-07	\$48,719
5	US	Repeat Sub At Repeat Orders First Only	2021-06	2022-08	\$24,629
6	US	Repeat Sub At Repeat Orders First Only	2020-04	2020-09	\$27,283
7	US	Repeat Sub At Repeat Orders First Only	2020-06	2020-06	\$1,389
8	US	Repeat Sub At Repeat Orders First Only	2021-12	2022-03	\$98,789
9	US	Repeat Sub At Repeat Orders First Only	2022-06	2022-06	\$6,156
10	US	Repeat Sub At Repeat Orders First Only	2020-06	2021-05	\$15,036
11	US	Repeat Sub At Repeat Orders First Only	2019-11	2020-05	\$33
12	US	Repeat Sub At Repeat Orders First Only	2021-06	2021-07	\$53,624
13	US	Repeat Sub At Repeat Orders First Only	2021-06	2022-06	\$26,832
14	US	Repeat Sub At Repeat Orders First Only	2020-07	2021-07	\$16,199
15	US	Repeat Sub At Repeat Orders First Only	2020-05	2021-09	\$8,924
16	US	Repeat Sub At Repeat Orders First Only	2020-06	2021-10	\$10,198
17	US	Repeat Sub At Repeat Orders First Only	2020-02	2021-05	\$1,989
18	US	Repeat Sub At Repeat Orders First Only	2021-08	2022-04	\$34,052
19	US	Repeat Sub At Repeat Orders First Only	2020-03	2021-07	\$7,310
20	US	Repeat Sub At Repeat Orders First Only	2021-07	2021-10	\$60,895
21	US	Repeat Sub At Repeat Orders First Only	2021-04	2021-07	\$89,448
22	US	Repeat Sub At Repeat Orders First Only	2020-05	2022-10	\$4,418
23	US	Repeat Sub At Repeat Orders First Only	2021-03	2022-05	\$37,580
24	US	Repeat Sub At Repeat Orders First Only	2019-12	2021-04	\$93

# Extract Orders by Finance Cohort



# LookML

Below addresses custom LookML implementations throughout the dashboards. General dimensions/measures will not be discussed here; components that provided creative solutions to business-specific problems will be reserved for this section.

# Manifest File

#### Return to TOC

The project's manifest file (manifest.lkml) was used to define many constants that are subsequently referenced throughout the projects LookML files using Looker's @{constant\_name} conventions. Variables include a variety of SQL date range expressions/declarations, dynamic currency formatting, and even a variable for parsing in HTML to accomplish format conversions.

Below addresses the two general types of constants in the manifest file: Formatting Blocks and SQL Constants.

# Formatting Blocks

#### Return to TOC

A number of liquid formatting and logic components are stored within the manifest file. Below details each component and its purpose:

# **Dynamic Currency Formatting**

#### Return to TOC

Looker does not have a native functionality to dynamically format currency with a value\_format; that is, a way to give currency summaries if something is in the millions or thousands with 'M' or 'K', respectively.

Thus, this necessitated utilizing Liquid for dynamic currency formatting via a dimension/measure's <a href="html">html</a> parameter. Below is the constant that houses this Liquid logic:

```
constant: dynamic_currency_formatting_us {
  value: "{% assign abs_value = value | abs %}
  {% if abs_value >= 1000 and abs_value < 10000000 %}
  ${{value | divided_by: 1000 | round: 2 }}K
  {% elsif abs_value >= 1000000 and abs_value < 10000000000 %}
  ${{value | divided_by: 1000000 | round: 2 }}M
  {% elsif abs_value >= 10000000000 %}
  ${{value | divided_by: 10000000000 | round: 2 }}B
  {% else %}
  ${{value | round: 2 }}
  {% endif %}"}
```

#### **Proper Casing of Snakecase Strings**

#### Return to TOC

The below Liquid logic splits strings with the '\_' delimiter and capitalizes each word in the returned split:

```
constant: proper_case_snakecase {
  value: "{% assign words = value | split: '_' %}
```

```
{% for word in words %}
 {% assign down word = word | downcase %}
 {% if down word == 'gcs' %}
 {{word | upcase}}
 {% elsif down_word == 'ssn' %}
 {{word | upcase}}
 {% elsif down_word contains 'https' %}
 {{word | downcase }}
 {% elsif down_word contains '@' %}
 {{word | downcase }}
 {% elsif down_word == 'n/a' %}
 {{word | upcase }}
 {%else %}
 {{ word | capitalize }}
 {% endif %}
 {% endfor %}"
}
```

# **SQL Date Expressions**

#### Return to TOC

A number of date logic subqueries are stored and utilized from the manifest file. These were instantiated within the manifest file due to the reusability throughout the various dashboards.

Below tackles each date logic subquery and explains the reasoning behind its implementation:

# Yesterday SQL

# Return to TOC

The below constant houses SQL that grabs yesterday's date:

```
constant: yesterday_sql {
  value: "date_add(current_date, interval -1 day)"
}
```

# **Yesterday Prior Year SQL**

#### Return to TOC

The below constant houses SQL that grabs yesterday's date in the prior year:

```
constant: yesterday_prior_year {
  value: "date(extract(year from @{yesterday_sql}) - 1, extract(month from
@{yesterday_sql}), extract(day from @{yesterday_sql}))"
}
```

# **Yesterday Same Day Prior Year SQL**

#### Return to TOC

The below constant houses SQL that grabs the date of the same day of yesterday in the prior year. This is not the same date last year; this is the same day of the week  $\sim$ 365 days prior. Thus, this would not be 10/01/2021 for a comparison with 10/01/2022; the correct value would be 10/02/2021, since both 10/02/2021 and 10/01/2022 both fall on Saturdays.

Also note: the following SQL takes into account if the current or compared-to year are leap years.

```
constant: yesterday_same_day_prior_year {
  value: "case
  when extract(day from (last_day(date(extract(year from
     @{yesterday_sql}),
     2, 1)))) = 29
  then date_add(date(extract(year from @{yesterday_sql}) - 1,
     extract(month from @{yesterday_sql}),
     extract(day from @{yesterday_sql})), interval 2 day)
  else
  date_add(date(extract(year from @{yesterday_sql}) - 1,
     extract(month from @{yesterday_sql}),
     extract(day from @{yesterday_sql})), interval 1 day)
  end"
}
```

# **Beginning of Last 7 days SQL**

#### Return to TOC

The below constant houses SQL that grabs the date from 7 days ago:

```
constant: beginning_of_last_7_days {
  value: "date_add(current_date, interval -7 day)"
}
```

# **Beginning of Last 7 Days Prior Year SQL**

#### Return to TOC

The below constant houses SQL that grabs the date from 7 days ago in the prior year.

```
constant: beginning_of_last_7_days_prior_year {
  value: "date(extract(year from @{beginning_of_last_7_days}) - 1, extract(month from
  @{beginning_of_last_7_days}), extract(day from @{beginning_of_last_7_days}))"
}
```

# **Beginning of Last 7 Days Same Day Prior Year SQL**

## Return to TOC

The below constant houses SQL that grabs the date of the same day of 7 days ago in the prior year. This is not the same date last year; this is the same day of the week  $\sim$ 365 days prior. Thus, this would not be 10/01/2021 for a comparison with 10/01/2022; the correct value would be 10/02/2021, since both 10/02/2021 and 10/01/2022 both fall on Saturdays.

Also note: the following SQL takes into account if the current or compared-to year are leap years.

```
constant: beginning_of_last_7_days_same_day_prior_year {
  value: "case
  when extract(day from (last_day(date(extract(year from
     @{beginning_of_last_7_days}),
     2, 1)))) = 29
  then date_add(date(extract(year from @{beginning_of_last_7_days}) - 1,
     extract(month from @{beginning_of_last_7_days})),
     extract(day from @{beginning_of_last_7_days})), interval 2 day)
  else
  date_add(date(extract(year from @{beginning_of_last_7_days})) - 1,
  extract(month from @{beginning_of_last_7_days})),
  extract(day from @{beginning_of_last_7_days})), interval 1 day)
  end"
}
```

# **Beginning of Last 30 Days Prior Year SQL**

#### Return to TOC

The below constant houses SQL that grabs the date from 30 days ago in the prior year.

```
constant: beginning_of_last_30_days {
  value: "date_add(current_date, interval -30 day)"
}
```

# **Beginning of Last 30 Days Prior Year SQL**

# Return to TOC

The below constant houses SQL that grabs the date from 30 days ago in the prior year.

```
constant: beginning_of_last_30_days_prior_year {
  value: "date(extract(year from @{beginning_of_last_30_days}) - 1, extract(month from
  @{beginning_of_last_30_days}), extract(day from @{beginning_of_last_30_days}))"
}
```

# **Beginning of Last 30 Days Same Day Prior Year SQL**

# Return to TOC

The below constant houses SQL that grabs the date of the same day of 30 days ago in the prior year. This is not the same date last year; this is the same day of the week  $\sim$ 365 days prior. Thus, this would not be 10/01/2021 for a comparison with 10/01/2022; the correct value would be 10/02/2021, since both 10/02/2021 and 10/01/2022 both fall on Saturdays.

Also note: the following SQL takes into account if the current or compared-to year are leap years.

```
constant: beginning_of_last_30_days_same_day_prior_year {
  value: "case
  when extract(day from (last_day(date(extract(year from
     @{beginning_of_last_30_days}),
```

```
2, 1)))) = 29
then date_add(date(extract(year from @{beginning_of_last_30_days}) - 1,
extract(month from @{beginning_of_last_30_days}),
extract(day from @{beginning_of_last_30_days})), interval 2 day)
else
date_add(date(extract(year from @{beginning_of_last_30_days}) - 1,
extract(month from @{beginning_of_last_30_days}),
extract(day from @{beginning_of_last_30_days})), interval 1 day)
end"
}
```

# Beginning of Last 90 days SQL

#### Return to TOC

The below constant houses SQL that grabs the date from 90 days ago:

```
constant: beginning_of_last_90_days {
  value: "date_add(current_date, interval -90 day)"
}
```

#### **Beginning of Last 90 Days Prior Year SQL**

#### Return to TOC

The below constant houses SQL that grabs the date from 90 days ago in the prior year.

```
constant: beginning_of_last_90_days_prior_year {
  value: "date(extract(year from @{beginning_of_last_90_days}) - 1, extract(month from
  @{beginning_of_last_90_days}), extract(day from @{beginning_of_last_90_days}))"
}
```

# Beginning of Last 365 days SQL

#### Return to TOC

The below constant houses SQL that grabs the date from 365 days ago:

```
constant: beginning_of_last_365_days {
  value: "date_add(current_date, interval -365 day)"
}
```

# **Beginning of Last 365 Days Same Day Prior Year SQL**

#### Return to TOC

The below constant houses SQL that grabs the date of the same day of 365 days ago in the prior year. This is not the same date last year; this is the same day of the week  $\sim$ 365 days prior. Thus, this would not be 10/01/2021 for a comparison with 10/01/2022; the correct value would be 10/02/2021, since both 10/02/2021 and 10/01/2022 both fall on Saturdays.

Also note: the following SQL takes into account if the current or compared-to year are leap years.

```
constant: beginning_of_last_365_days_same_day_prior_year {
  value: "case
  when extract(day from (last_day(date(extract(year from
     @{beginning_of_last_365_days}),
     2, 1)))) = 29
  then date_add(date(extract(year from @{beginning_of_last_365_days}) - 1,
     extract(month from @{beginning_of_last_365_days})),
     extract(day from @{beginning_of_last_365_days})), interval 2 day)
  else
  date_add(date(extract(year from @{beginning_of_last_365_days})) - 1,
  extract(month from @{beginning_of_last_365_days})),
  extract(day from @{beginning_of_last_365_days})), interval 1 day)
  end"
}
```

# **Beginning of Last Year SQL**

#### Return to TOC

The below constant houses SQL that grabs the date for the beginning of the year:

```
constant: beginning_of_last_year {
  value: "date(extract(year from (current_date())), 1, 1)"
}
```

#### **Beginning of Last Year Prior Year SQL**

#### Return to TOC

The below constant houses SQL that grabs the date for the beginning of last year.

```
constant: beginning_of_last_year_prior_year {
  value: "date(extract(year from @{beginning_of_last_year}) - 1, 1, 1)"
}
```

# **Custom Dimensions**

#### Return to TOC

In this section, any dimensions developed that fall outside what would be considered standard dimensions will be addressed. Thus, any dimensions provided by Client upon view creation/dimensions that perform modest calculations will not be addressed in this section.

# Yesterday YesNo Dimension

# Return to TOC

The following is a simple yesno dimension that returns true if an order date is the same date as yesterday's date. Note that it references the yesterday\_sql SQL constant stored in the manifest.

This dimension is referenced throughout other fields in the LookML as a foundational building block.

#### **Last 7 Days YesNo Dimension**

#### Return to TOC

The following is a simple yesno dimension that returns true if an order date is between the last 7 days and yesterday's dates. Note that it references the beginning\_of\_last\_7\_days & yesterday\_sql SQL constants stored in the manifest.

This dimension is referenced throughout other fields in the LookML as a foundational building block.

# **Last 30 Days YesNo Dimension**

#### Return to TOC

The following is a simple yesno dimension that returns true if an order date is between the last 30 days and yesterday's dates. Note that it references the <a href="mailto:beginning\_of\_last\_30\_days">beginning\_of\_last\_30\_days</a> & yesterday\_sql SQL constants stored in the manifest.

This dimension is referenced throughout other fields in the LookML as a foundational building block.

#### **Last 365 Days YesNo Dimension**

#### Return to TOC

The following is a simple yesno dimension that returns true if an order date is between the last 365 days and yesterday's dates. Note that it references the beginning\_of\_last\_365\_days & yesterday\_sql SQL constants stored in the manifest.

This dimension is referenced throughout other fields in the LookML as a foundational building block.

# **Yesterday Prior Year YesNo Dimension**

#### Return to TOC

The following is a simple yesno dimension that returns true if an order date is the same day as yesterday in the prior year's date. Note that it references the yesterday\_same\_day\_prior\_year SQL constant stored in the manifest.

This dimension is referenced throughout other fields in the LookML as a foundational building block.

# Last 7 Days Prior Year YesNo Dimension

## Return to TOC

The following is a simple yesno dimension that returns true if an order date is between the same day as 7 days ago in the prior year and yesterday's same day prior year dates. Note that it references the

beginning\_of\_last\_7\_days\_same\_day\_prior\_year & yesterday\_same\_day\_prior\_year SQL constants stored in the manifest.

This dimension is referenced throughout other fields in the LookML as a foundational building block.

# **Last 30 Days Prior Year YesNo Dimension**

#### Return to TOC

The following is a simple yesno dimension that returns true if an order date is between the same day as 30 days ago in the prior year and yesterday's same day prior year dates. Note that it references the

beginning\_of\_last\_30\_days\_same\_day\_prior\_year & yesterday\_same\_day\_prior\_year SQL constants stored in the manifest.

This dimension is referenced throughout other fields in the LookML as a foundational building block.

# Last 365 Days Prior Year YesNo Dimension

#### Return to TOC

The following is a simple yesno dimension that returns true if an order date is between the same day as 365 days ago in the prior year and yesterday's same day prior year dates. Note that it references the

beginning\_of\_last\_365\_days\_same\_day\_prior\_year & yesterday\_same\_day\_prior\_year SQL constants stored in the manifest. This dimension is referenced throughout other fields in the LookML as a foundational building block.

#### **Order Pubkey (Yesterday) String Dimension**

#### Return to TOC

The following string dimension isolates order pubkeys that involve orders placed yesterday. This is integral to allowing count distinct integrity across various time binnings in the Daily Flash dashboard.

```
dimension: order_pubkey_yesterday {
hidden: yes
type: string
sql: case when ${yesterday}
    then ${TABLE}.order_pubkey
    else null
    end;;
group_label: "ID Fields"
}
```

# Order Pubkey (Last 7 Days) String Dimension

#### Return to TOC

The following string dimension isolates order pubkeys that involve orders placed within the last 7 days. This is integral to allowing count distinct integrity across various time binnings in the Daily Flash dashboard.

# Order Pubkey (Last 30 Days) String Dimension

# Return to TOC

The following string dimension isolates order pubkeys that involve orders placed within the last 30 days. This is integral to allowing count distinct integrity across various time binnings in the Daily Flash dashboard.

# Order Pubkey (Last 365 Days) String Dimension

#### Return to TOC

The following string dimension isolates order pubkeys that involve orders placed within the last 365 days. This is integral to allowing count distinct integrity across various time binnings in the Daily Flash dashboard.

# **Customer Pubkey (Yesterday) String Dimension**

#### Return to TOC

The following string dimension isolates customer pubkeys that involve orders placed yesterday. This is integral to allowing count distinct integrity across various time binnings in the Daily Flash dashboard.

## **Customer Pubkey (Last 7 Days) String Dimension**

#### Return to TOC

The following string dimension isolates customer pubkeys that involve orders placed within the last 7 days. This is integral to allowing count distinct integrity across various time binnings in the Daily Flash dashboard.

### **Customer Pubkey (Last 30 Days) String Dimension**

### Return to TOC

The following string dimension isolates customer pubkeys that involve orders placed within the last 30 days. This is integral to allowing count distinct integrity across various time binnings in the Daily Flash dashboard.

# **Customer Pubkey (Last 365 Days) String Dimension**

### Return to TOC

The following string dimension isolates customer pubkeys that involve orders placed within the last 365 days. This is integral to allowing count distinct integrity across various time binnings in the Daily Flash dashboard.

## **Order Date (Yesterday) String Dimension**

### Return to TOC

The following is a simple string dimension that returns order\_date\_at\_tz\_ny\_date if an order date is the same as yesterday's date. Note that it uses the yesterday yesno dimension for logic.

### Order Date (Last 7 Days) String Dimension

### Return to TOC

The following is a simple string dimension that returns order\_date\_at\_tz\_ny\_date if an order date is between the last 7 days and yesterday's dates. Note that it uses the last 7 days & yesterday yesno dimensions for logic.

# Order Date (Last 30 Days) String Dimension

### Return to TOC

The following is a simple string dimension that returns order\_date\_at\_tz\_ny\_date if an order date is between the last 30 days and yesterday's dates. Note that it uses the last\_30\_days, last\_7\_days & yesterday yesno dimensions for logic.

# Order Date (Last 365 Days) String Dimension

# Return to TOC

The following is a simple string dimension that returns order\_date\_at\_tz\_ny\_date if an order date is between the last 365 days and yesterday's dates. Note that it uses the last\_365\_days, last\_30\_days, last\_7\_days & yesterday yesno dimensions for logic.

# **Order Date (Yesterday Prior Year) String Dimension**

### Return to TOC

The following is a simple string dimension that returns order\_date\_at\_tz\_ny\_date if an order date as the same yesterday prior year's date. Note that it uses the yesterday\_prior\_year yesno dimension for logic.

```
dimension: order_date_yesterday_prior_year {
  hidden: yes
  type: string
  sql: case when ${yesterday_prior_year}
       then ${order_date_at_tz_ny_date}
       else null
       end;;
  group_label: "Daily Flash Calculation"
}
```

# Order Date (Last 7 Days Prior Year) String Dimension

### Return to TOC

The following is a simple string dimension that returns order\_date\_at\_tz\_ny\_date if an order date is between the last 7 days in the prior year and yesterday in the prior year's dates. Note that it uses the last\_7\_days\_prior\_year & yesterday\_prior\_year yesno dimensions for logic.

```
dimension: order_date_last_7_days_prior_year {
  hidden: yes
  type: string
  sql: case when ${yesterday_prior_year} or ${last_7_days_prior_year}
       then ${order_date_at_tz_ny_date}
       else null
       end;;
  group_label: "Daily Flash Calculation"
}
```

# Order Date (Last 30 Days Prior Year) String Dimension

### Return to TOC

The following is a simple string dimension that returns order\_date\_at\_tz\_ny\_date if an order date is between the last 30 days in the prior year and yesterday in the prior year's dates. Note that it uses the last\_30\_days\_prior\_year, last\_7\_days\_prior\_year & yesterday\_prior\_year yesno dimensions for logic.

```
end;;
group_label: "Daily Flash Calculation"
}
```

# Order Date (Last 365 Days Prior Year) String Dimension

### Return to TOC

The following is a simple string dimension that returns order\_date\_at\_tz\_ny\_date if an order date is between the last 365 days in the prior year and yesterday in the prior year's dates. Note that it uses the last\_365\_days\_prior\_year, last\_30\_days\_prior\_year, last\_7\_days\_prior\_year & yesterday\_prior\_year yesno dimensions for logic.

### **Daily Flash Times String Dimesion**

### Return to TOC

The following dimension bins time according to date criteria, returning a bin string if an order date meets the corresponding criteria. This dimension is used in the KPI Performance over Time Look on the Daily Flash tab of the Company Report.

Note that this dimension is ordered by the flash\_rank dimension described directly after this dimension.

```
dimension: daily flash times {
description: "Buckets for different timeframes to compare by in the Daily Flash dashboard"
hidden: yes
sql: case when ${order date yesterday} is not null
    then 'Yesterday'
    when ${order_date_last_7_days} is not null
    then 'Last 7 Days'
    when ${order_date_last_30_days} is not null
    then 'Last 30 Days'
    when ${order date last 365 days} is not null
    then 'Last 365 Days'
    else null
    end;;
order_by_field: flash_rank
group_label: "Daily Flash Calculation"
}
```

### Flash Rank Number Dimesion

### Return to TOC

This dimension ensures chronological order sorting of the daily\_flash\_times dimension. This dimension recasts the logic in daily\_flash\_times into a ranking of integers.

### **Current vs Previous Period Dynamic Dimension**

### Return to TOC

This dynamic dimension employs a mixture of Liquid logic and SQL logic. This dimension is dependent upon the seletion of the select\_timeframe parameter, which branches the Liquid logic accordingly. Within each Liquid block is a different case when criterion addressing order date logic.

This dimension returns either 'Current Year' or 'Prior Year' after the logic has been evaluated. This is a dynamic dimension; any measure stacked against it will be cast to compare the current vs prior year metrics.

```
dimension: current_vs_previous_period {
description: "Use this dimension along with the Period over Period Scope Filter for dynamic
Period of Period analysis"
hidden: yes
type: string
sql:
    case
      {% if select timeframe. parameter value == "'Last 7 Days'" %}
        when ${order_date_at_tz_ny_date}
        between @{beginning_of_last_7_days} and @{yesterday_sql}
      {% elsif select_timeframe._parameter_value == "'Last 30 Days'" %}
        when ${order_date_at_tz_ny_date}
        between @{beginning of last 30 days} and @{yesterday sql}
      {% elsif select_timeframe._parameter_value == "'Last 90 Days'" %}
       when ${order_date_at_tz_ny_date}
        between @{beginning_of_last_90_days} and @{yesterday_sql}
       {% elsif select_timeframe._parameter_value == "'YTD'" %}
        when ${order_date_at_tz_ny_date}
        between @{beginning of last year} and @{yesterday sql}
        {% endif %}
        then 'Current Year'
      {% if select_timeframe._parameter_value == "'Last 7 Days'" %}
```

```
when ${order_date_at_tz_ny_date}
        between @{beginning_of_last_7_days_prior_year} and @{yesterday_prior_year}
      {% elsif select timeframe. parameter value == "'Last 30 Days'" %}
       when ${order_date_at_tz_ny_date}
        between @{beginning_of_last_30_days_prior_year} and @{yesterday_prior_year}
      {% elsif select_timeframe._parameter_value == "'Last 90 Days'" %}
       when ${order_date_at_tz_ny_date}
        between @{beginning_of_last_90_days_prior_year} and @{yesterday_prior_year}
      {% elsif select timeframe. parameter value == "'YTD'" %}
       when ${order date at tz ny date}
       between @{beginning_of_last_year_prior_year} and @{yesterday_prior_year}
     {% endif %}
     then 'Prior Year'
     else null
    end
    ;;
}
```

### **Selected Dynamic Duration Number Dynamic Dimension**

### Return to TOC

This dynamic dimension is Liquid dependent. The key evaluator is the **select\_timeframe** parameter value. Depending on the value, a different sorting index is returned to aide in sorting.

```
dimension: selected dynamic duration {
 description: "Dynamic date column for Period over Period analysis"
 hidden: yes
 type: number
 sql:
    {% if select_timeframe._parameter_value == "'Last 7 Days'" %}
     ${order_date_at_tz_ny_day_of_week_index}
    {% elsif select_timeframe._parameter_value == "'Last 30 Days'" %}
    ${order date at tz ny month num}
    {% elsif select timeframe. parameter value == "'Last 90 Days'" %}
     ${order_date_at_tz_ny_month_num}
    {% elsif select_timeframe._parameter_value == "'YTD'" %}
    ${order_date_at_tz_ny_month_num}
   {% endif %}
    ;;
}
```

### **Selected Dynamic Day Of String Dynamic Dimension**

### Return to TOC

This dynamic dimension is Liquid dependent. The key evaluator is the select\_timeframe parameter value. Depending
on the value, a different date formatting is returned. This formatting is what is rendered on the x-axis of dynamic trend
visualizations.

Note in the formatting that year is formatted out. This is to allow comparison between current and previous periods simultaneously.

```
dimension: selected_dynamic_day_of {
 label: "Trend Line Date"
 description: "Dynamic date formatting column for Period over Period analysis"
 hidden: yes
 order_by_field: selected_dynamic_day_of_sort
 type: string
 sql:
    {% if select timeframe. parameter value == "'Last 7 Days'" %}
     format_date("%m/%d", ${order_date_at_tz_ny_date})
    {% elsif select timeframe. parameter value == "'Last 30 Days'" %}
     format_date("%m/%d", ${order_date_at_tz_ny_date})
    {% elsif select_timeframe._parameter_value == "'Last 90 Days'" %}
     format_date("%m/%d", ${order_date_at_tz_ny_date})
    {% elsif select timeframe. parameter value == "'YTD'" %}
   ${order_date_at_tz_ny_month_name}
   {% endif %}
    ;;
}
```

# **Selected Dynamic Day Of Sort String Dynamic Dimension**

### Return to TOC

This dynamic dimension is Liquid dependent. The key evaluator is the select\_timeframe parameter value. Depending
on the value, a different date formatting is returned. This formatting is used to sort values chronologically.

Note in the formatting that year is formatted out. This is to allow comparison between current and previous periods simultaneously.

```
dimension: selected_dynamic_day_of_sort {
 description: "Sorting column to dynamically sort Period over Period analysis in
chronological order"
 hidden: yes
 type: string
 sql:
    {% if select_timeframe._parameter_value == "'Last 7 Days'" %}
     format_date("%m/%d",${order_date_at_tz_ny_date})
    {% elsif select_timeframe._parameter_value == "'Last 30 Days'" %}
   format_date("%m/%d",${order_date_at_tz_ny_date})
    {% elsif select timeframe. parameter value == "'Last 90 Days'" %}
     format_date("%m/%d",${order_date_at_tz_ny_date})
    {% elsif select_timeframe._parameter_value == "'YTD'" %}
   format_date("%m",${order_date_at_tz_ny_date})
   {% endif %};;
}
```

### **Parameters**

### Return to TOC

select\_timeframe | order | A parameter with values of 'Last 7 Days', 'Last 30 Days', 'Last 90 Days' and 'YTD'. This parameter is manipulated when buttons are clicked on the dashboard to change the date range and date formatting.

### **Custom Measures**

### Return to TOC

```
| total number orders daily flash | order | count distinct measure with a case when statement in the sql
parameter. In this case when statement, it evaluates which bin type daily flash times is returning, then pulling the
corresponding order pubkey dimension to perform a count distinct. Thus, if daily flash times = 'Last 30 Days' then
order pubkey last 30 days is returned. || total number orders yesterday py
total number orders last 7 days py
total number orders last 30 days py
total_number_orders_last_365_days_py | order | count_distinct measures that calculate the prior year values of
total orders. These had to be separated into separate measures because the primary dates were already assumed in the
daily_flash_times; creating a daily_flash_times_prior_year would double the crosstab size and not allow side-
by-side comparison. Thus, separate, filtered measures were created, later being aggregated via a table calculation in the
final Look. | | distinct_new_customer_count_daily_flash | order | Same logic for
total_number_orders_daily_flash, different pubkey returns (customer_pubkey return instead of order_pubkey). | |
distinct_new_customer_count_yesterday_py
distinct_new_customer_count_last_7_days_py
distinct_new_customer_count_last_30_days_py
distinct new customer count last 365 days py order Same logic for total number orders [time bin] py
measures above, except calculating the total number of new distinct customers instead of distinct order counts. | |
total net sales USD running total order A simple running total upon total net sales USD. This cares for
the binary classification issue originally grappled with the daily flash times. |
total_net_sales_USD_yesterday_py
total_net_sales_USD_last_7_days_py
total net sales USD last 30 days py
total_net_sales_USD_last_365_days_py | order | sum_distinct measures that calculate the prior year values of
total net sales. These had to be separated into separate measures because the primary dates were already assumed in the
daily_flash_times; creating a daily_flash_times_prior_year would double the crosstab size and not allow side-
by-side comparison. Thus, separate, filtered measures were created, later being aggregated via a table calculation in the
final Look. | | total_media_spend_running_total | marketing_spend | A simple running total upon
total_media_spend. This cares for the binary classification issue originally grappled with the daily_flash_times. | |
total_media_spend_yesterday_py
total_media_spend_last_7_days_py
total_media_spend_last_30_days_py
total_media_spend_last_365_days_py | marketing_spend | sum measures that calculate the prior year values of total
marketing spend. These had to be separated into separate measures because the primary dates were already assumed in
the daily_flash_times; creating a daily_flash_times_prior_year would double the crosstab size and not allow
side-by-side comparison. Thus, separate, filtered measures were created, later being aggregated via a table calculation in
the final Look. | cpa yesterday py
cpa_last_7_days_py
cpa_last_30_days_py
cpa_last_365_days_py | marketing_spend | Measures that calculate the prior year values of CPA. These had to be
separated into separate measures because the primary dates were already assumed in the daily_flash_times; creating
a daily flash times prior year would double the crosstab size and not allow side-by-side comparison. Thus,
separate, filtered measures were created, later being aggregated via a table calculation in the final Look.
```

# Product Launch Components Reference

Return to TOC

# **Launch Date**

return

```
view: drv_launch_date_by_product {
    derived_table: {
      sql:
      select distinct product_name, product_target_sub_category, target_sub_category,
min(order_date_at_tz_ny) over (partition by product_name order by product_name) as
launch date FROM
`Clienthair.Client_bi_datamart_growth_customer_ltv_customer_order.order_items`
      where item_type ='formula';;
    }
  dimension: product name{
    primary_key: yes
   type: string
   sql: ${TABLE}.product_name ;;
  }
  dimension: target_sub_category {
   type: string
    sql: ${TABLE}.target_sub_category ;;
    dimension: product_target_sub_category {
      type: string
      sql: ${TABLE}.product_target_sub_category ;;
  dimension_group: launch_date {
    type: time
    timeframes: [
      raw,
      date,
      day_of_week,
      day_of_week_index,
      week,
      month,
      month_name,
      month_num,
      quarter,
      year
    ]
    convert tz: no
   datatype: date
   sql: ${TABLE}.launch_date ;;
  }
  }
```

### Launch

### return

```
dimension_group: launch {
    type: duration
    sql_start: ${drv_launch_date_by_product.launch_date_raw} ;;
    sql_end: ${order_date_at_tz_ny_raw} ;;
}
```

# **Select Days Since Launch**

### return

```
parameter: select_days_since_launch {
   hidden: no
    type: string
    default_value: "< 31"</pre>
    allowed_value: {
      label: "30 days"
      value: "< 31"
    allowed_value: {
      label: "60 Days"
      value: "< 61"
    }
    allowed_value: {
      label: "90 Days"
      value: "< 91"
    }
    allowed_value: {
      label:"1 yr"
      value: "< 366"
    allowed_value: {
      label: "no limit"
      value: "< 99999"
    }
 }
```

# **Selected Dynamic Launch Days Label**

## return

```
dimension: selected_dynamic_launch_days_label {
 description: "Dynamic Number of Launch days grouping"
 label: "Days Since Launch"
 type: number
 sql:
    {% if select_days_since_launch._parameter_value == "'< 31'" %}
     ${days_launch}
    {% elsif select_days_since_launch._parameter_value == "'< 61'" %}
       ${days_launch}
    {% elsif select_days_since_launch._parameter_value == "'< 91'" %}</pre>
      DIV(${days_launch},7)* 7
    {% elsif select_days_since_launch._parameter_value == "'< 366'" %}
       DIV(${days_launch},7)* 7
    {% elsif select_days_since_launch._parameter_value == "'< 99999'" %}
      DIV(${days_launch},30)* 30
    {% else %}
      DIV(${days_launch},7)* 7
    {% endif %}
        ;;
    }
```

### return

# **Custom Filter**

[return](#custom filter\_ref)

```
${order_items.days_launch}<${order_items.selected_dynamic_launch_days_duration}
```

# Finance Cohort Components Reference

### Return to TOC

### **Cohort Finance Name**

[return](#Cohort Finance Name\_ref)

```
view: cohort_finance_name {
  derived_table: {
    sql:
        Select "repeat_sub_at_first_orders_non_sub_supplements" as cohort_finance_name
        union all
        Select "repeat_sub_at_first_orders_sub_haircare" as cohort_finance_name
        union all
        Select "repeat_sub_at_first_orders_non_sub_haircare" as cohort_finance_name
        union all
        Select "repeat_sub_at_first_orders_sub_supplements" as cohort_finance_name
        union all
        Select "repeat_sub_at_repeat_churned_customers" as cohort_finance_name
        union all
        Select "repeat_sub_at_first_churned_customers" as cohort_finance_name
        union all
        Select "repeat_sub_at_first_churned_customers" as cohort_finance_name
        union all
        Select "new_non_sub" as cohort_finance_name
```

```
union all
    Select "repeat sub at repeat orders first only" as cohort finance name
    Select "repeat non sub orders" as cohort finance name
    Select "repeat_sub_at_repeat_orders_by_sub_cohort" as cohort_finance_name
    Select "repeat_sub_at_repeat_orders_by_sub_cohort_supplements" as cohort_finance_name
    union all
    Select "repeat sub at repeat orders by sub cohort haircare" as cohort finance name
    union all
    Select "repeat_sub_at_first_orders_non_sub" as cohort_finance_name
    union all
    Select "repeat_sub_at_first_orders_sub" as cohort_finance_name
    union all
    Select "repeat_sub_at_repeat_orders_by_first_order_cohort" as cohort_finance_name
    union all
    Select "new sub at first" as cohort finance name
 }
 dimension: cohort_finance_name {
   primary_key: yes
   type: string
   sql: ${TABLE}.cohort_finance_name ;;
   html: @{proper_case_snakecase} ;;
 }
}
```

## **Cohort Finance Units**

[return](#Cohort Finance Units\_ref)

```
measure: cohort_finance_units {
     type: number
     sql: CASE
       WHEN ${cohort finance name} = "new non sub"
       THEN ${new_non_subscription_at_first_units}
       WHEN ${cohort finance name} = "new sub at first"
       THEN ${new_subscription_at_first_units}
       WHEN ${cohort_finance_name} = "repeat_non_sub_orders"
       THEN ${repeat_nonsub_units}
       WHEN ${cohort_finance_name} = "repeat_sub_at_repeat_orders_by_first_order_cohort"
--same as above, grouping different on report??
       THEN ${repeat subscription units}
       WHEN ${cohort_finance_name} = "repeat_sub_at_repeat_orders_first_only"
       THEN ${repeat sub at first units}
       WHEN ${cohort_finance_name} = "repeat_sub_at_first_orders_non_sub"
       THEN ${repeat_sub_at_first_orders_non_sub_units}
       WHEN ${cohort_finance_name} = "repeat_sub_at_first_orders_sub"
       THEN ${repeat sub at first sub units}
```

```
WHEN ${cohort_finance_name} = "repeat_sub_at_repeat_churned_customers" -- best
guess on this - need confirmation
    THEN ${repeat_subscription_units_churned}

WHEN ${cohort_finance_name} = "repeat_sub_at_first_churned_customers"
    THEN ${repeat_sub_at_first_sub_units_churned}

else
    0 end ;;
}
```

# **Explores**

# [Return to TOC](#TOC)

Explores used in the application are identified below along with their component views with additional commentary where applicable.

Explore Name: name	Model File	Notes
Explore #1 <b>customer:</b> Contained View File #1 customer	Test_model	Customer view, no joins
Explore #2 <b>customer_subscriber:</b> Contained View File #1 customer_subscriber	Test_model	Customer subscriber view, no joins
Explore #3 <b>order:</b> Contained View File #1 order	Test_model	Orders & Customers
Contained View File #2 customer		
Explore #4 marketing_spend_and_orders: Contained View File #1 order  Contained View File #2 customer	Test_model	Orders & Customers
Contained View File #3 marketing_spend		
Explore #5 <b>order_items:</b> Contained View File #1 order_items		
Contained View File #2 customer	Test_model	Created to support product level reporting by days since launch parameter
Contained View File #3 order		parameter
Contained View File #4 drv_launch_date_by_produc		

Explore Name: name	Model File	Notes
Explore #6 last_synced: Contained View File #1 order		
Contained View File #2 customer		
Contained View File #3 marketing_spend	Test_model	Obtains last synced date from respective views
Contained View File #4 order_items		
Explore #7 <b>finance_cohort:</b> Contained View File #1 order_cohort_extensions		
Contained View File #2 customer	Test_model	Created for Finance Cohorts reporting, supports reporting against derived cohort finance name dimension
Contained View File #3 cohort_finance_name		
Explore #8		
<b>finance_cohort_products:</b> Contained View File #1 order_items_cohort_extension		
Contained View File #2 customer	Test_model	Created for Finance Cohort product units reporting
Contained View File #3 cohort_finance_name		
Contained View File #4 drv_launch_date_by_product		
Explore #9 drv_pdt_daily_flash:	Test_model	Single view explore on pdt for daily flash table visual
Explore #10 subscription:	Test_model	Single view explore on subscription view

# View Files

# [Return to TOC](#TOC)

The views required for the application are identified below, with a brief description of purpose and identification of referenced BigQuery tables.

The views are categorized as follows: -DB Table/view -Derived (Native) Table -Derived (SQL) Table -Extension

The lone persistent derived table, is identified as such, along with it's triggering datagroup. LookML objects with embedded logic in the SQL definition or LookML objects with unique parameters are listed with a brief description.

# View File #1 customer (DB Table/view)

Only minor changes were required in the customer view, consisting of pulling in a couple of additional flags and correcting a misspeling on leavin\_conditioner, changed to leavein\_conditioner.

BigQuery Tables Referenced: Clienthair. Client bi datamart growth customer ltv customer order.customer

# View File #2 customer\_subscriber (Derived (SQL) Table)

This view is not used in the application.

BigQuery Tables Referenced:

Clienthair.Client\_bi\_datamart\_growth\_customer\_ltv\_customer\_order.order\_items

# View File #3 marketing\_spend (DB Table/view)

This view captures media spend by country, platform, channel group, and calendar date in which the media dollars were spent / recorded.n Filtered measures are used to "bin" prior year measures into 4 time period buckets (yesterday\_py,last\_7\_days\_prior\_year, last\_30\_days\_prior\_year, and last\_365\_days\_prior\_year).)

BigQuery Tables Referenced: Clienthair.Client\_bi\_datamart\_marketing\_spend.marketing\_spend

### View File #4 order (DB Table/view)

The order view serves as one of the primary fact tables for the application, with heavy dependency on customer attributes from the customer view which is a required join to this view. A number of dimensions and measures were created to support "binning" of results by This year/last year grouping in to time period buckets of yesterday, last 7 days, last 30 days and last 365 days. In addition to the basic measure computation, dimensions were created to support dynamic labeling of the time period axis.

BigQuery Tables Referenced: Clienthair.Client\_bi\_datamart\_growth\_customer\_ltv\_customer\_order.order

# View File #5 order\_items (DB Table/view)

This view pulls data from the order items data mart. There are many hidden fields within this view. This is to support efforts to provide visibility into rollup aggregation bucketed by timeframes.

BigQuery Tables Referenced:

Clienthair.Client\_bi\_datamart\_growth\_customer\_ltv\_customer\_order.order\_items

### **View File #6 subscription (DB Table/view)**

No changes were made to this view

BigQuery Tables Referenced: Clienthair. Client bi datamart subscription. subscription

# **View File #7 cohort\_finance\_name (Derived (SQL) Table)**

This view is used to generate a list of 16 cohort\_finance\_names as identified in the requirements from Finance. Corresponding filtered measures are mapped to these names via case statements in the order\_cohort\_extension and orer\_items\_cohort\_extension views.

BigQuery Tables Referenced: N/A

### **View File #8 order\_cohort\_extension (Extension)**

This view extends the order view, adding cohort\_finance\_name from the required join to the cohort\_finance\_names view required to accomplish the cohort\_name mapping to the appropriate measure. The measures themselves are redefined in this view, as sum\_distinct is required as measure type due to the required cross join to cohort\_finance\_name.

# **View File #9 order\_items\_cohort\_extension (Extension)**

This view extends the order\_items view, adding cohort\_finance\_name from the required join to the cohort\_finance\_names view required to accomplish the cohort\_name mapping to the appropriate measure. Measure duplication was not required for this view in that the measures are limited to type count\_distinct.

# BigQuery Tables Referenced:

Clienthair.Client\_bi\_datamart\_growth\_customer\_ltv\_customer\_order.order\_items

# View File #10 drv\_launch\_date\_by\_product (Derived (SQL) Table)

This view was required to get a distinct launch date (min(order\_date\_at\_tz\_ny)) by product, which was used in launch duration dimension in order\_items. The duration dimension is a filter in the Product Launch dashboard. This construction requires that drv\_launch\_date\_by\_product be joined in explores referencing order\_items.

# BigQuery Tables Referenced:

Clienthair.Client\_bi\_datamart\_growth\_customer\_ltv\_customer\_order.order\_items

# View File #11 drv\_pdt\_daily\_flash (Derived (Native) Table)

This persistent derived table was constructed to address performance issues with the daily flash table visual on the dashboard of the same name. The base lookml was generated from the non-pdt version of the visual, with additional measures added to support calculation of ratio (i.e. non-aggretable) measures in the view post aggregation.

Explore Source: marketing\_spend\_and\_orders

Persistent Derived Table with datagroup\_trigger: datagroup\_orders Return to TOC